

**NOTICE OF NONDISCRIMINATION**  
**and**  
**NOTICE OF AVAILABILITY OF LANGUAGE ASSISTANCE**  
**SERVICES AND ALTERNATE FORMATS**

Optum Rx® and its affiliated pharmacies<sup>1</sup> complies with applicable civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability, or sex (including pregnancy, sexual orientation, and gender identity). We do not exclude people or treat them less favorably because of race, color, national origin, age, disability, or sex.

We provide free aids and services to help you communicate with us. You can ask for interpreters and/or for communications in other languages or formats such as large print. We also provide reasonable modifications for persons with disabilities.

If you need these services, call divvyDOSE at 1-844-693-4889.

If you believe that we failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can send a complaint to the Civil Rights Coordinator:

Optum Civil Rights Coordinator  
1 Optum Circle  
Eden Prairie, MN 55344  
Optum\_Civil\_Rights@Optum.com

If you need help filing a complaint, call the toll-free number **1-888-445-8745**. (TTY 711).

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights:

**Online:** <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>

**Phone:** **1-800-368-1019, 1-800-537-7697** (TDD)

**Mail:** U.S. Department of Health and Human Services  
200 Independence Avenue, SW  
Room 509F, HHH Building  
Washington, D.C. 20201

Complaint forms are available at  
<http://www.hhs.gov/ocr/office/file/index.html>.

This notice is available at  
<https://www.optum.com/en/language-assistance-nondiscrimination.html>

1. Including but not limited to Optum® Home Delivery, Optum Specialty Pharmacy, Optum® Infusion Pharmacy, Optum Frontier Therapies, Diplomat Specialty Pharmacy Great Lakes Distribution Center, divvyDOSE and Genoa Healthcare®.

**ATTENTION:** If you speak **English**, free language assistance services and free communications in other formats, such as large print, are available to you. Call divvyDOSE at 1-844-693-4889.

**ATENCIÓN:** Si habla **español (Spanish)**, hay servicios de asistencia de idiomas y comunicaciones en otros formatos como letra grande, sin cargo, a su disposición. Llamar divvyDOSE 1-844-693-4889.

تنبيه: إذا كنت تتحدث العربية (العربية) ، فإن خدمات المساعدة اللغوية المجانية والاتصالات المجانية بتنسيقات أخرى ، مثل الحروف الكبيرة ، على 1-844-693-4889-divvyDOSE متاحة لك. اتصل ب

**យកចិត្តទុកដាក់:** ប្រសិនបើអ្នកនិយាយភាសាខ្មែរ (Khmer), សេវាជំនួយភាសាឥតគិតថ្លៃ និងការទំនាក់ទំនងឥតគិតថ្លៃក្នុងទម្រង់ផ្សេងទៀត ដូចជាការបោះពុម្ពធំ គឺអាចរកបានសម្រាប់អ្នក។ ហៅទៅ divvyDOSE តាមលេខ 1-844-693-4889។

**注意：** 如果您會說中文(Chinese) ， 可以使用免費的語言協助服務和其他格式的免費通信， 例如大字體。請致電 1-844-693-4889 聯繫 divvyDOSE。

**注意：** 如果您会说中文（**Chinese**），可以使用免费的语言协助服务和其他格式的免费通信，例如大字体。请致电 1-844-693-4889 联系 divvyDOSE。

**ATTENTION :** Si vous parlez **français (French)**, des services d'assistance linguistique gratuits et des communications gratuites dans d'autres formats, tels que les gros caractères, sont à votre disposition. Appelez divvyDOSE au 1-844-693-4889.

**ATANSYON:** Si ou pale **Kreyòl Ayisyen (Haitian Creole)**, sèvis asistans lang gratis ak kominikasyon gratis nan lòt fòm, tankou gwo enprime, disponib pou ou. Rele divvyDOSE nan 1-844-693-4889

**ACHTUNG:** Wenn Sie **Deutsch (German)** sprechen, stehen Ihnen kostenlose Sprachberatungsdienste und kostenlose Mitteilungen in anderen Formaten, wie z.B. Großdruck, zur Verfügung. Rufen Sie divvyDOSE unter 1-844-693-4889 an.

**ध्यान दें:** यदि आप हिंदी (**Hindi**), बोलते हैं, तो मुफ्त भाषा सहायता सेवाएं और अन्य प्रारूपों में मुफ्त संचार, जैसे कि बड़े प्रिंट, आपके लिए उपलब्ध हैं। divvyDOSE को 1-844-693-4889 पर कॉल करें।

**XIM:** Yog hais tias koj txawj hais **lus Hmoob (Hmong)**, pab dawb thiab kev sib txuas lus dawb rau lwm hom ntawv, xws li luam ntawv loj, muaj rau koj. Hu rau divvyDOSE ntawm 1-844-693-4889.

**PANANGIKASO:** No agsasaoka iti **Ilocano (Ilocano)**, ket magun-odmo dagiti libre a serbisio a tulong iti pagsasao ken libre a komunikasion iti dadduma a pormat, kas iti dakkell a letra. Tawagan ti divvyDOSE iti 1-844-693-4889.

**ATTENZIONE:** Se parli **italiano (Italian)**, sono disponibili servizi gratuiti di assistenza linguistica e comunicazioni gratuite in altri formati, come ad esempio caratteri grandi. Chiama divvyDOSE al numero 1-844-693-4889.

**注意:**日本語(**Japanese**),を話す場合は、無料の言語アシスタンスサービスや、大きな活字などの他の形式での無料コミュニケーションを利用できます。divvyDOSEに電話(1-844-693-4889)してください。

**주의:** 한국어(**Korean**),를 구사하는 경우 무료 언어 지원 서비스와 큰 활자와 같은 다른 형식의 무료 커뮤니케이션을 이용할 수 있습니다. divvyDOSE에 1-844-693-4889로 전화하십시오.

**DÍÍNÉÉH:** T'áá shikaadééł nihíjì'ígíí **Navajo (Navajo)**, doo shił yáhoot'ééł nihíjì'ígíí t'áá shikaadééł. DivvyDOSE yáhoot'ééł 1-844-693-4889.

**توجه:** اگر فارسی صحبت می کنید، خدمات کمک زبان رایگان و ارتباطات رایگان در قالب با شماره 1-844-divvyDOSE های دیگر، مانند چاپ بزرگ، در دسترس شما است. با تماس بگیرید 693-4889.

**UWAGA:** Jeśli mówisz po **polsku (Polish)**, możesz skorzystać z bezpłatnych usług pomocy językowej i bezpłatnej komunikacji w innych formatach, takich jak duży druk. Zadzwoń do divvyDOSE pod numer 1-844-693-4889.

**ATENÇÃO:** Se você fala **português (Portuguese)**, serviços gratuitos de assistência linguística e comunicações gratuitas em outros formatos, como letras grandes, estão disponíveis para você. Ligue para divvyDOSE em 1-844-693-4889.

**ВНИМАНИЕ:** Если вы владеете **русским (Russian)**, языком, вам доступны бесплатные услуги языковой помощи и бесплатное общение в других форматах, например, крупным шрифтом. Позвоните в divvyDOSE по телефону 1-844-693-4889.

**FIIRO GAAR AH:** Haddii aad ku hadasho af **Soomaali (Somali)**, adeegyo caawimaad afka bilaashka ah ah iyo isgaadhsiin bilaash ah qaabab kale, tusaale ahaan daabacaad weyn, ayaa kuu diyaar ah. Wac divvyDOSE 1-844-693-4889.

**PAUNAWA:** Kung nagsasalita ka ng **Tagalog (Tagalog)**, libreng serbisyo sa tulong sa wika at libreng komunikasyon sa iba pang mga format, tulad ng malaking print, ay magagamit mo. Tumawag sa divvyDOSE sa 1-844-693-4889.

**CHÚ Ý:** Nếu bạn nói tiếng **Việt (Vietnamese)**, các dịch vụ hỗ trợ ngôn ngữ miễn phí và liên lạc miễn phí ở các định dạng khác, chẳng hạn như bản in lớn, có sẵn cho bạn. Gọi cho divvyDOSE theo số 1-844-693-4889